

Frequently Asked Question

Am I able to do my volunteer hours before and/or after the conference and still be able to attend the conference?

What if I want to attend a specific workshop, can my hours accommodate that?

Are meals included?

Do I have to attend the orientation sessions?

Will I have a place to leave my bag at the conference?

How will I be identified as a volunteer?

How many hours do I have to do in order to have a free day pass?

I already registered, when should I hear back from ACORN?

How do I cancel a shift?

Can I tell my friends about volunteering with the 2018 ACORN Conference!?

Frequently Asked Question

Am I able to do my volunteer hours before and/or after the conference and still be able to attend the conference?

Yes, we have some tasks that can only be done before the conference, like delegates packages and registration support. It is also possible to be a note taker which would require you to attend workshops and share notes with ACORN organizers following the conference. We might also have tasks after the conference so feel free to show interest in this option.

What if I want to attend a specific workshop, can my hours accommodate that?

We will try our best to accommodate everyone's preferences. In order to do that we ask you that you confirm your availability as soon as possible in order for us to plan the schedule. If you miss the deadline to confirm your availability we cannot guarantee that you will have the shifts you want. Keep an eye out in your emails as we will be identifying those important deadlines in our communication with you.

Are meals included?

We are happy to start your day with a free breakfast at the hotel. Other meals are your responsibility. If there are leftovers after all conference delegates have eaten, volunteers are welcome to take a portion, though this is not a guaranteed meal. Also, if volunteers would like, they can opt to purchase meals just as the delegates do, they just have to do so by the deadline. Details on meal options are provided via the online registration form.

Do I have to attend the orientation sessions?

Orientation sessions will take place in the morning or before your shift. In order for you to be comfortable in your tasks we asked that you attend every orientation mentioned in your personalized schedule. Coordinators for each orientation session will vary. Each session you are assigned will give you additional and necessary information for your task.

Will I have a place to leave my bag at the conference?

Yes, there is a designated volunteer room at the conference. This room is where you will have snacks and a space to take breaks. The schedule and other important information will also be easy to find in this room. This room will always have someone in it, but we cannot take responsibility for your belongings, keep valuables on you.

How will I be identified as a volunteer?

People will be able to identify you as a volunteer by a green lanyard that you will wear, provided by us.

How many hours do I have to do in order to have a free day pass?

If you do 4 hours of volunteering you receive a free day pass. If you are able to volunteer up to 12 hours, you will receive a three day conference pass. Note, however, that these passes do not include meals or access to ticketed events including the kick-off and banquet. If you would like to have food included, or attend the kickoff or banquet, you will have to purchase tickets for these options.

I already registered, when should I hear back from ACORN?

You should receive a confirmation email from our volunteer coordinator within 24 hours of your registration.

How do I cancel a shift?

If possible ensure that when you give us your availabilities you are sure of them. Cancellation of shifts at last minute can affect the conference logistics. We would appreciate if your request for a schedule modification align with the deadlines that we communicate with you after we send the first draft schedule.

Can I tell my friends about volunteering with the 2018 ACORN Conference!?

YES! The more the better! The faster they sign up as a volunteer, the more chances we will be able to accommodate them and offer them their choices of roles.